



## SERVICE HOTLINE

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## JSE NETWORK MAINTENANCE 3 FEBRUARY 2018

The JSE has planned routine network maintenance on Saturday, 3 February 2018. This maintenance will include the upgrade of the internal and broker facing firewalls as well as the replacement of several core switches. Clients will experience intermittent disconnects on BDA.

This will affect all member firms for all JSE markets as well as Live and End of Day Information Subscribers for all JSE market data products.

The Equity Market and Derivative Markets trading systems will be started up on **Saturday, 3 February 2017**, for the duration of the day, so that the JSE can prove the success of the change. The JSE does **not** require clients to participate in this change. However, clients must ensure that their production systems are **shut down** prior to the systems start-up (preferably the evening before the scheduled change), to ensure that they do not receive and process any test data.

The JSE appreciates your co-operation in this regard.

### Market/s:

- JSE Equity Market
- JSE Derivative Markets
  - Equity Derivatives
  - Interest Rate and Currency Derivatives
  - Commodity Derivatives

### Environment(s):

Production

### Additional Information:

If you have any queries about this announcement, please contact the Client Services Centre on +27 11 520 7777 or e-mail [Customersupport@jse.co.za](mailto:Customersupport@jse.co.za)

### Issued By:

Trading and Market Services